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March, 2011

Waterline

"Insurance"

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PERF**Utilities, Inc.**

SERVICE NOTIFICATION CENTER

**Utilities, Inc.**

Mr. Earl Fick  
3006 Shandon Rd  
Rock Hill, SC 29730-6812

File Number:

Notification Date: April 6, 2011

Reply By: May 14, 2011

**\*\* NOTICE - Utilities, Inc. customers in Rock Hill, SC \*\***

Dear Mr. Fick:

You may not be aware that you are responsible for the repair of the exterior water service pipe at the below address. Repairing a broken water pipe could cost you thousands of dollars without coverage. That's why Utilities, Inc. recommends its customers protect their homes before a leak or burst occurs.

Water Company:

Utilities, Inc.

Recommended Coverage:

Water Service Line Coverage

Maximum Benefit:

Up to \$7,000 annually

Number of Service Calls:

Up to 2 per year (max \$3,500 per call)

Property Owner:

Earl Fick

Property Address:

3006 Shandon Rd

Rock Hill, SC 29730

This valuable coverage from HomeServe is available to you at the low price of \$5.99 per month. Call 1-888-300-4513 or return the enclosed form to confirm your decision to protect your home from water pipe emergencies.



August, 2013

Exhibit E  
p. 2

**A message from Utilities, Inc.**

At Utilities, Inc., we value our customers, which is why we are passing along the enclosed information from HomeServe about protecting yourself from unexpected repair costs. HomeServe is an independent company and premier provider of emergency home repair services, providing over 1,000,000 homeowners across the U.S. with service and repair plans. The enclosed information outlines the protection and savings available to Utilities, Inc. customers.

If you have any questions about the program, please call HomeServe toll-free at 1-888-300-4513.

**IMPORTANT INFORMATION REGARDING YOUR WATER SERVICE LINE**

MR. EARL E. FICK  
3006 SHANDON RD.  
ROCK HILL, SC 29730-6812

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Please respond by  
September 20, 2013



Important Information for

Mr. Fick

- ✓ A recent review of this service area indicates your property is not covered by Water Service Line Coverage from HomeServe
- ✓ As a homeowner, you are responsible for the maintenance and repair of the exterior water service line from your service connection to the foundation of your home
- ✓ Exterior water service line problems can be complicated and expensive to fix
- ✓ Contractors' service call fees and repair bills for water service line emergencies are not typically covered by basic homeowners insurance policies

Coverage Details for

3006 Shandon Rd.

1. UP TO \$7,000 IN ANNUAL COVERAGE - No bills to pay for covered repairs, \$3,500 per call, up to 2 calls per year
2. 24-HOUR EMERGENCY REPAIR HOTLINE - Available 365 days a year, ready to respond to your call
3. NO DEDUCTIBLES OR SERVICE/TRIP CHARGES for covered repairs
4. QUALITY WORK - All contractors are local, licensed and insured
5. PRIORITY REPAIR STATUS - This optional coverage provides timely repairs to resolve your emergency
6. ALL REPAIRS ARE GUARANTEED FOR ONE YEAR
7. As a Utilities, Inc. customer, you can now take 50% off your first year of Water Service Line Coverage